

SERVICE DISCLAIMERS:

- Clients are responsible for notifying the therapist of any and all new injuries, medical issues, medications, supplements, and topical skincare products and/or topical medications prior to each session. Certain products and supplements/medications may increase the risk of serious injury or adverse reaction to various products used or techniques performed.
- Patch testing may be done in advance to determine potential reactions. However, please note that patch tests are not done in the same area or for the same duration as the actual service, and service results and reactions may still differ at no fault of the therapist.
- The owner/therapist retains the right to refuse or cease services at any time and for any reason and shall not be held responsible for any issues arising from the clients' neglect to fully disclose all aforementioned information prior to the service.
- The owner/therapist cannot and will not guarantee any results. Understanding that the therapist has undergone extensive training, licensing, and certifications and performs services safely as trained and to the best of her knowledge, the client agrees not to hold the therapist liable for any adverse reactions.
- The therapist cannot and will not diagnose, treat, or cure any medically rooted issues.
- Issues out of the scope of the therapist will be referred to the appropriate medical professional.
- In order to protect both the client and the owner/therapist, failure to follow the recommended guidelines and advice for at-home care and/or product usage may result in termination of future services.
- Sessions in the spa setting are *not* considered medical in nature and are therefore not billable to insurance. If you are interested in insurance reimbursement for massage, you will be referred to a local medical massage or physical therapist where a prescription from your doctor will be required. Please do not list Lotus Organics Day Spa or Lisa M. Parnell (Roberds) as a medical provider or document keeper on any legal documents without consulting first.
- Any and all sexual comments, innuendos, gestures, or advancements will result in immediate termination of the service and possible legal action.
- Disclaimers may be edited or added to at any time and will be published immediately upon doing so. All published disclaimers, disclosures, and policies should be considered up-to-date.

